

## **OZZI KLEEN MANUFACTURER'S WARRANTY**

Warranty is subject to the return of a signed **PLUMBER'S INSTALLATION CERTIFICATE**.

This Certificate is to be filled out and returned to the manufacturer as part of the Owner's Warranty Registration.

1. *Suncoast Waste Water Management warrants to the original purchaser that all equipment manufactured by Suncoast Waste Water Management is free from defect in material and construction at the time of despatch from the premises of Suncoast Waste Water Management.*
2. *This warranty is a return to base warranty which means the item must be returned to the manufacturer for repair. An exchange unit may be provided in this case. If replacement or service under this warranty policy is required and distance prevents you calling personally, forward your product freight prepaid to your nearest Service Provider.*
3. *This warranty does not extend to any claim made after a fixed period from the date of purchase for the following equipment:*
  - *Submersible Pump* 12 months
  - *Electrical components* 12 months
  - *Electronic Control Box* 12 months
  - *Main Tank* 25 years
4. *All claims for warranty must be done through the retailer or supplier from whom the product was purchased. Proof of purchase must be supplied.*
5. *Any claim made in relation to this warranty is limited to the cost of replacement or repair of the equipment or such parts thereof claimed defective.*
6. *In the case of ancillary parts not manufactured by Suncoast Waste Water Management such as pumps, motors, starters, switches etc., the guarantee or warranty extended to the purchaser will be limited to the guarantee or warranty available from the manufacturer of that part.*
7. *This warranty is valid only when the equipment has been used in a normal manner and in accordance with the Owner's Manual.*
8. *This warranty does not cover any equipment that has been improperly installed, misused, neglected, damaged in transport, repaired without the authorisation of Suncoast Waste Water Management or altered in any way from its original condition at the date of purchase.*
9. *Adverse operating conditions beyond the control of Suncoast Waste Water Management such as improper voltage, water pressure, excessive ambient temperature, water damage, flooding, or any condition that adversely affects the performance or life of the equipment will render this warranty null and void.*
10. *Any costs incurred to repair a unit that is not covered by warranty will be passed on to the consumer including costs incurred to remove the faulty unit and replace with an exchange unit. Suncoast Waste Water Management is not responsible for any costs for goods not covered by this warranty.*
11. *Warranty work will not be performed until the customer has accepted the price quoted for the service call. Suncoast Waste Water Management will designate a minimum charge.*

### **Warranty does not cover:**

- ***Cleaning of any blockages or damage to equipment caused by not clearing blockages.***
- ***Any operational problems due to extraneous matter, fats or chemical in the water.***
- ***Any parts broken or stolen from within the system due to transport or installation or misuse by any unauthorised persons.***
- ***Any changes that are made to the treatment plant system from the original manufacture that is not approved by the manufacturer including components that maybe modified removed or replaced.***
- ***Service Provider's time for replacement of any faulty parts or cleaning out of system.***
- ***Service Provider's travel expenses (vehicle and travel time).***
- ***Service callout costs.***
- ***No warranty if the system has been used as an external power supply for other electrical appliances.***
- ***No warranty on any foreign material or calcium build up problems caused from mains water supply to the system.***