

5 December 2018



Dear Ozzi Kleen

**Reminder - Service Reports for Wastewater Treatment Plants in the Gympie Region**

Further to the Gympie Regional Council (Council) emailed letter of 27 June 2018, regarding the new **\$6.50** fee for the lodgement of service agent reports for onsite sewerage facilities and greywater treatment plants via the Onsite Management App (OMA App).

In February 2017, Gympie Regional Council (Council) implemented the Onsite Management App (OMA App) for the lodgement of service agent reports for onsite sewerage facilities and greywater treatment plants.

As per section 128H (Obligations of person who services on-site sewerage facility or greywater treatment plant) of the *Plumbing and Drainage Act 2002* service agents are required to lodge their service reports with Council within one month after servicing.

Since its implementation the use of the OMA App has been free to service agents however in order to cost recover the service, Council as part of its 2018/2019 fees and charges resolved to charge a fee of \$6.50 per report/per facility, to be invoiced quarterly and paid by the person lodging the report.

Given the above, as of **1 January 2019**, service agent reports lodged with Council via the OMA App will incur the **\$6.50** fee. Service agents will receive a quarterly invoice from Council for their usage.

Service agents who continue to lodge reports to Council in a format other than the OMA will attract a **\$50.00** fee per lodgement.

Should you wish to discuss any of the above further, please do not hesitate to contact the Council Plumbing Services Team, on (07) 5481 0456.

Yours faithfully,

A handwritten signature in black ink, appearing to read "Richard Prout", with a long horizontal stroke extending to the right.

Richard Prout  
Manager Building & Plumbing Services  
Gympie Regional Council